

Mornington Peninsula Visitor Information Centre access guide

Introduction

Mornington Peninsula Visitor Information Centre is located on Point Nepean Road in Dromana, within the World War 1 Soldiers' Memorial Park. The Visitor Information Centre is directly opposite the beach.

Our team are welcoming to everyone and look forward to helping you. Our Visitor Information Centre is part of the Hidden Disabilities Sunflower network, and staff and volunteers will be supportive if you need extra help, understanding or more time to discuss your visit.

Assistance animals are welcome in the Visitor Information Centre. There is a water bowl for your dog just outside the door.

Our Visitor Information Centre offers the following information and assistance:

- Information and local advice about things to do on the Mornington Peninsula including maps and brochures.
- Brochures and maps for other areas you can travel to within Victoria
- A selection of souvenirs for sale
- Fishing licences for sale
- A booking service for accommodation and tickets
- Master Locksmiths Access Key (MLAK) for Changing Places toilets that are located on the Mornington Peninsula

Experience

The entrance door to the Visitor Information Centre is 110cm wide and has a sensor so it will open automatically for you when the centre is open.



Entrance door to visitor centre



Retail counter and desk

Inside the Visitor Information Centre, a staff member or volunteer will greet you when you arrive and ask how they can help you. The visitor centre has a level, carpeted floor with room for a wheelchair, pram or walking frame to move around the displays.

Just inside the door is a small retail section where there is a selection of souvenirs for sale. The counter where you buy the souvenirs is 110cm high. A team member can come around from behind the counter to assist you.

Further inside the visitor centre there is a reception desk that is 176cm high. A team member can help you find information on the computers at this desk. Brochures and maps are displayed on the walls in the visitor centre, and you are welcome to take some of these with you. Some brochures may be too high to reach, and a team member will be able to get these for you.



Retail area to purchase souvenirs

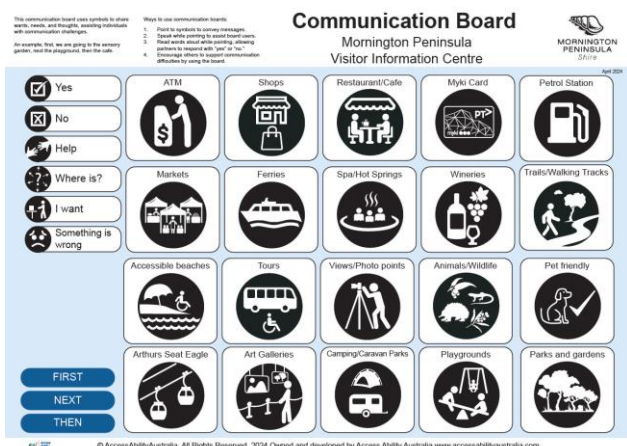


Ottomans and brochure displays

The centre is lit with fluorescent lights, and we have soft music playing, however you can ask a team member to adjust the volume or turn the music off. Ottomans are available if you need somewhere to sit, or we can get a chair for you.

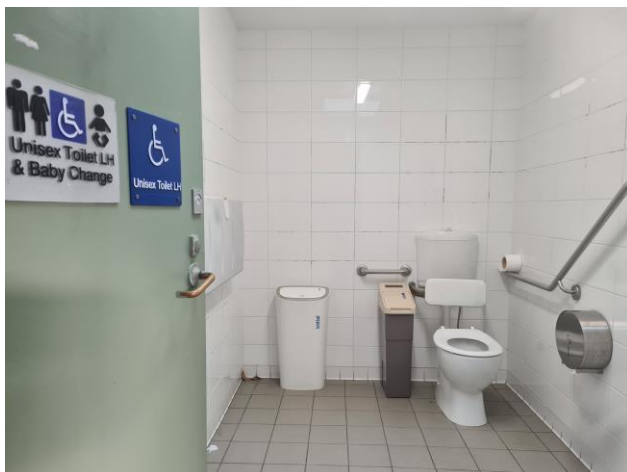
Communication boards

Two communication boards are available to help you communicate your needs to the team member.



Amenities

Public toilets, including an accessible toilet, are located behind the Visitor Information Centre and are accessed by a concrete path.



Accessible toilet. View from the door



Accessible toilet. View towards the basin

Arriving and departing by bus

There are bus stops directly in front of the Visitor Information Centre. The 788 and 887 bus lines stop at these bus stops.

You will need to cross the road to take the bus in the direction towards Frankston and there is a pedestrian island 150 metres up the road, just past Codrington Street if the traffic is too busy to cross the road directly in front of the Visitor Information Centre.



Bus stop outside Visitor Centre



Bus stop across the road from the Visitor Centre



Pedestrian island

Arriving and departing by car or taxi

There are designated accessible parking spaces in Permien Street. These parking spaces are approximately 50 meters from the Visitor Information Centre entrance. The path to the entrance is generally flat but there is a small 3cm step to move from the gravel path to the concrete path.



Two designated accessible parking spaces



Path from the accessible parking spaces

If you do not require accessible parking you may park at the front of the Visitor Information Centre, on Point Nepean Road. Some of the parking is full day parking but there are also some parking spaces that only have a 30-minute time limit. There is a sloping path to the entrance and there is a large map and information displays on the wall to your right as you approach the entrance.



Leaving the Visitor Information Centre



Path from Point Nepean Road

We look forward to seeing you soon.

Contacts and opening hours

Mornington Peninsula Visitor Information Centre
359B Point Nepean Road
Dromana 3936
03 5950 1579

info@tourism.mornpen.vic.gov.au

Open daily 10am to 4pm. Closed Christmas Day, Good Friday and ANZAC Day